



# Managed Services for Microsoft Dynamics 365

## Optimized solutions and a fast path to ROI

Are you looking for more than what a help desk can offer? We can help you move beyond “break-fix” support with Managed Services that ensure system optimization and maximum use.

Let us do the heavy lifting. We partner with you to manage your solution environment, keep your technology up to date and improve user adoption. With an average of 10+ years of experience, our Managed Services experts offer industry-specific implementations and best practices to help you get more out of your solution.

Managed Services makes it easy for you to keep your solution on a path of continuous improvement.

Extend your team by leveraging ours. We'll work with you to provide strategic services including:

- Environment management
- Security management
- Code deployment and data refreshes
- Application updates
- Data migration

- Performance analysis
- Education on Dynamics 365 changes, including One Version updates
- RSAT (Regression Suite Automated Testing) assistance
- Workflow configuration
- Business intelligence and analytics

Our team will move you from troubleshooting to trouble prevention and give you complete command over your Dynamics solution, ensuring your entire organization is using it to maximum efficacy.

### Every new update, every critical update, every time

With several new updates for Dynamics every year, keeping your system up to date can be a constant challenge.

Argano's Managed Services team has your back. Not only in helping implement new updates, but in training as well, offering “brunch and learn” sessions for each new update, helping your team assess and adapt to feature enhancements and other updates.

### Benefits:

- Expert guidance to optimize system use
- Move beyond “break/fix” and get strategic support
- Better manage updates and data migration

### Dedicated team

Our dedicated team is available Monday – Friday 8am through 8pm Eastern Time with staff coverage across North America, South America and Europe. Critical after hours care options are also available.

With Argano's Managed Services team, your solution can move from a feature set to a future state.

Contact us at [microsoft@argano.com](mailto:microsoft@argano.com) for more information.

### About Argano

Argano, the world's first and leading designer of modern Digital Foundations™, empowers companies to reimagine their business operations by integrating, automating, and optimizing the way data, technologies and users interact. Fortune 100 to Global Fortune 2000 trust us for a faster, more reliable journey to their best digital future. Learn more at [www.argano.com](http://www.argano.com).

